27 October 2017

agnitio

Technical development support for creative agencies working on the Agnitio Software

HTML5 eDetailing presentations for the iPad

Technical development support

Our Agnitio agency support team is offering agency developers content coding assistance and you can choose between these options according to your preferences and actual needs:

5 hours debugging service – Fast track

Our experience is that debugging service often is needed just before deadline. Purchase Email support from Agnitio agency support desk up front and avoid spending time on administration in a stressful time. If you purchase 5 hours up front our support team can start helping you right away – and not spend time on administration and signing agreements. Based on Agnitio's experience, it is the minimal amount of hours that an agency will require from Agnitio in the first project life cycle.

Or you can choose the Ad hoc - Debugging service:

Agnitio will be happy to assist your developers in the development process if needed. There are initial and mandatory costs for reviewing the code - covering time spent on investigation of the code and creating the estimate for solving the bug – either as a consultancy to your developers, who would then implement the suggested programming or we provide you with an offer fixing the issue for you. In case we need more time to solve the problem the debugging service will be charged per hour unless the bug could be proved to be related to a software bug in which case we would absorb the costs and the service will be free of charge for you. After the initial review we will present a conclusion with cost estimate attached based on the hours we expect to spend on the given task.

You can reach Agnitio agency support desk mailing to: agency_support@agnitio.com.

(Debugging Services)